



HelpMeRent.co.uk

The Coach House
25 Rhosddu Road
Wrexham
LL11 1EB

Phone: 01978 799 588 Fax: 01978 799 589

E-Mail: info@HelpMeRent.co.uk Web: www.HelpMeRent.co.uk

RETURNS

Our policy lasts 7 days. If 7 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a refund, your item must be unused or service incomplete; and in the same condition that you received it. It must also be in the original packaging.

Several types of goods are exempt from being returned. Perishable goods such as food, flowers, newspapers or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases.

Additional non-returnable items:

- * Services already completed
- * Gift cards
- * Downloadable software products

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back to the manufacturer.

HelpMeRent.co.uk

There are certain situations where only partial refunds are granted: (if applicable)

- * If a service has been started and stopped due to circumstances outside their control.
- * If a service has been started and stopped by the purchaser or the purchasers representative.
- * Any item not in its original condition, is damaged or missing parts for reasons not due to our error.
- * Any item that is returned more than 7 days after delivery

HelpMeRent.co.uk Ltd - Company No. 09818177

Registered Office: McLintocks Accountants. The Coach House, 25 Rhosddu Road, Wrexham LL11 1EB



Refunds (if applicable)

Once your return is received and inspected or your service has been cancelled in full, we will send you an email to notify you that we are reviewing your notification. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at info@helpmerent.co.uk.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at info@helpmerent.co.uk and send your item to: McLintock's. the Coach House, 25 Rhosddu Road, Wrexham, WRX, LL11 1EB, United Kingdom.

Shipping

To return your product, you should mail your product to: McLintock's. the Coach House, 25 Rhosddu Road, Wrexham, WRX, LL11 1EB, United Kingdom.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product or your new service to reach you, may vary.

If you are shipping an item over £25, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

HelpMeRent.co.uk Ltd - Company No. 09818177

Registered Office: McLintocks Accountants. The Coach House, 25 Rhosddu Road, Wrexham LL11 1EB

